Privacy Policy

Calcon Building Solutions Pty Ltd
ABN 37 162 591 237 | Registered Builder CDB-U 52323
3/25 Peel Street, Eltham VIC 3095
E: info@calconbuilding.com.au | **W:** calconbuilding.com.au

Calcon Building Solutions Pty Ltd (ABN 37 162 591 237) respects your privacy. This policy explains what personal information we collect, why we collect it, and how to contact us about it.

What we collect Your name, contact details, property address, information about the work, photographs of work areas, electronic signatures, quotation acceptance records, and invoice and payment records. We collect this when you contact us, request a quote, accept a quotation or report a warranty issue, through phone, email, our website or our business software. We may also receive relevant information from your authorised representative, such as an owners corporation manager or project manager.

Why we use it To respond to enquiries, prepare quotations, arrange, carry out and document work, manage payments and warranties, and meet our building, insurance, tax and other legal obligations.

Who we share it with We share relevant information only where reasonably necessary with contractors and trades working on your job, engineers, building surveyors, consultants, insurers, professional advisers, and our software and payment providers. We do not sell your information. Some service providers may handle or store information outside Australia.

Photographs We may photograph work areas to document the job. We may use photographs of our work for marketing after removing identifying details. Please tell us if you do not want photographs of your property used for marketing.

Keeping information safe We take reasonable steps to protect your information from loss, misuse and unauthorised access or disclosure. We keep it only as long as needed for our work, warranties and legal obligations, then securely delete or de-identify it.

Access and corrections You can ask to access or correct your personal information, or request deletion where we are permitted to do so. Contact us through the Contact Us page on our website, by email at info@calconbuilding.com.au, by phone on 0401 454 581, or by post to 3/25 Peel Street, Eltham VIC 3095.

Complaints Please contact us using the details above if you have a privacy concern. We will review your complaint and aim to respond within 30 days. If it remains unresolved, you may complain to the Office of the Australian Information Commissioner at oaic.gov.au where the matter falls within its jurisdiction.

Last updated: October 2026.