Calcon
BUILDING SOLUTIONS

2-YEAR WORKMANSHIP WARRANTY

Non-Structural Remedial Building Repairs

Our Warranty

Thank you for choosing Calcon Building Solutions. We take pride in our work and provide a 2-year workmanship warranty on eligible non-structural remedial repairs from the date the work is completed. If a defect is caused by our workmanship, we will inspect the repair and, where covered, rectify it at no additional cost.

WHAT'S COVERED	WHAT'S NOT COVERED
• Brick crack repairs	• Future foundation or structural movement
• Helical bar reinforcement / brick stitching	• Reactive clay soil movement, tree roots or subsidence
• Brick replacement and repointing	• New or reopened cracks caused by further movement
• Patch plaster / rendering	• Unrelated water ingress, storm, flood, fire or impact
• Other remedial masonry repairs completed by Calcon	• Alterations by others, lack of maintenance or normal weathering

Why do cracks sometimes come back?

Many homes in Victoria are built on reactive clay soils, which naturally expand when wet and shrink when dry. This movement can continue after repairs are completed. If further subsidence, foundation or ground movement occurs, a repaired crack may reopen or new cracks may appear in the same area or elsewhere. This does not necessarily mean the original repair has failed. Our warranty covers the quality of our workmanship; it does not cover future building or ground movement beyond our control.

Product Warranties

Some products used in our repairs may also be covered by a manufacturer's product warranty. These warranties are separate from, and are not reduced or replaced by, our workmanship warranty. Any manufacturer's warranty remains subject to the manufacturer's own terms and conditions.

Your Consumer Rights

This warranty is provided in addition to your rights under the Australian Consumer Law and any applicable Victorian legislation. Nothing in this warranty excludes, restricts or modifies rights that cannot lawfully be excluded.

Questions or concerns?

Please contact us with your property address, invoice number and photos where possible. We will inspect the issue and, where it is covered by this warranty, arrange rectification within a reasonable time.

Recommended Resource: CSIRO Foundation Maintenance and Footing Performance

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